

Körber Supply Chain

# Master Class Series

Today's Class:  
Post-COVID supply chains:  
Lessons learned



# Speakers



**Thomas Goldsby**

Professor

James A. Haslam, II Chair of Logistics  
The University of Tennessee Knoxville



**Derek Curtis**

VP Sales, Supply Chain  
Körber Supply Chain

# Supply Chain Master Class: Disruption Mitigation

Why are we here? What are we trying to accomplish?

## Class Schedule:

- October 15: Building a resilient supply chain
- October 20: Post-COVID supply chains: lessons learned
- October 22: Augmenting the workforce with AMR
- October 27: Post-COVID safety measures for employees

## Master Class Series – On-Demand

- *Addressing Labor Challenges*
- *Cold Storage Trends*
- *Warehouse Technology Excellence*
- *Workplace Efficiencies and Safety*
- *SAP Supply Chain Excellence*

# Housekeeping



All phone lines are muted

Recording of today's class and slides will be emailed to you within 48 hours

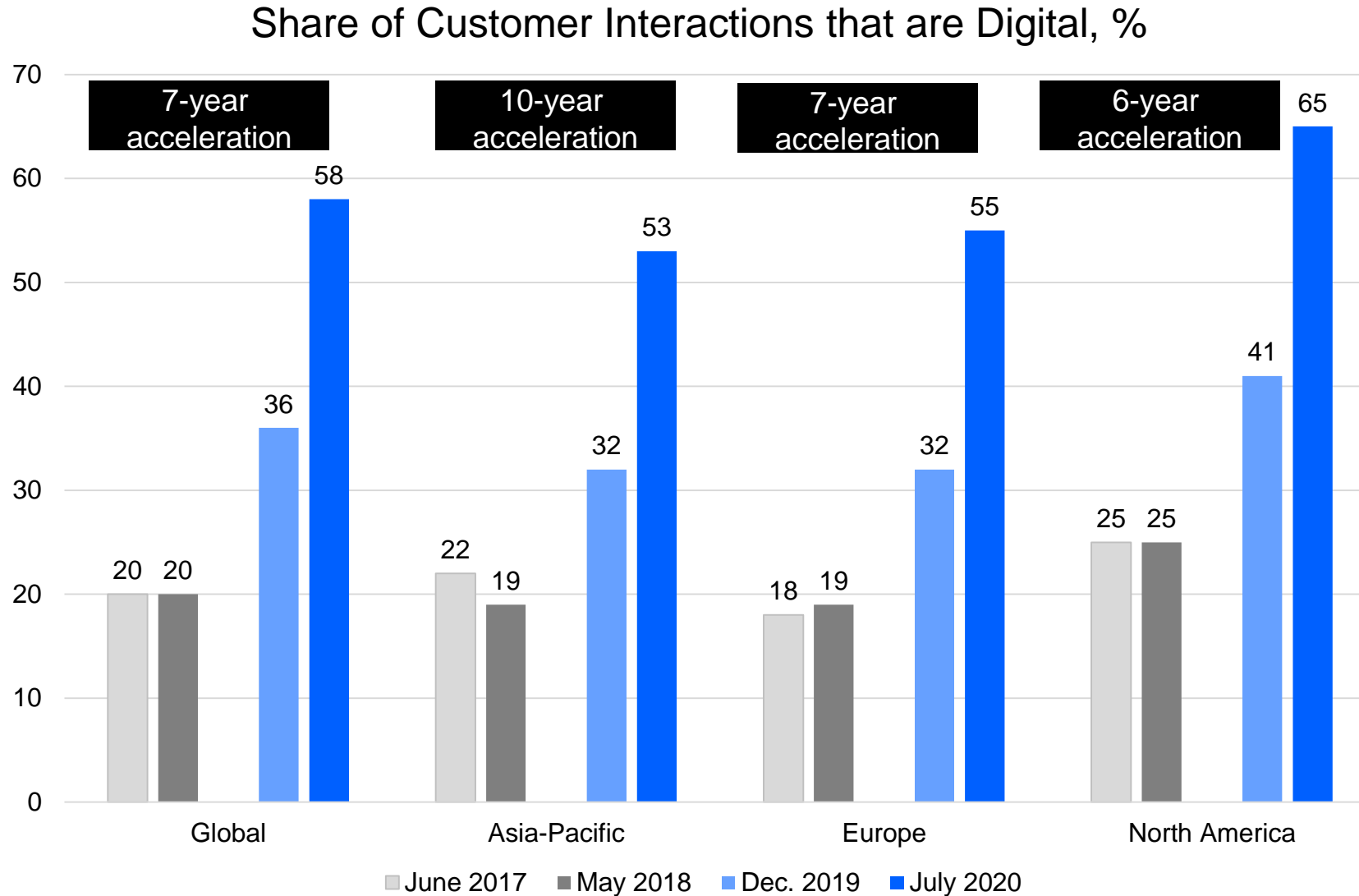
Questions:

- Ask questions during today's class in the GoToWebinar Questions window
- Questions will be addressed at the end of today's class or we will follow up with questions via email after class

Handout: Holistic Supply Chain Whitepaper

Poll Question: How has COVID impacted your business?

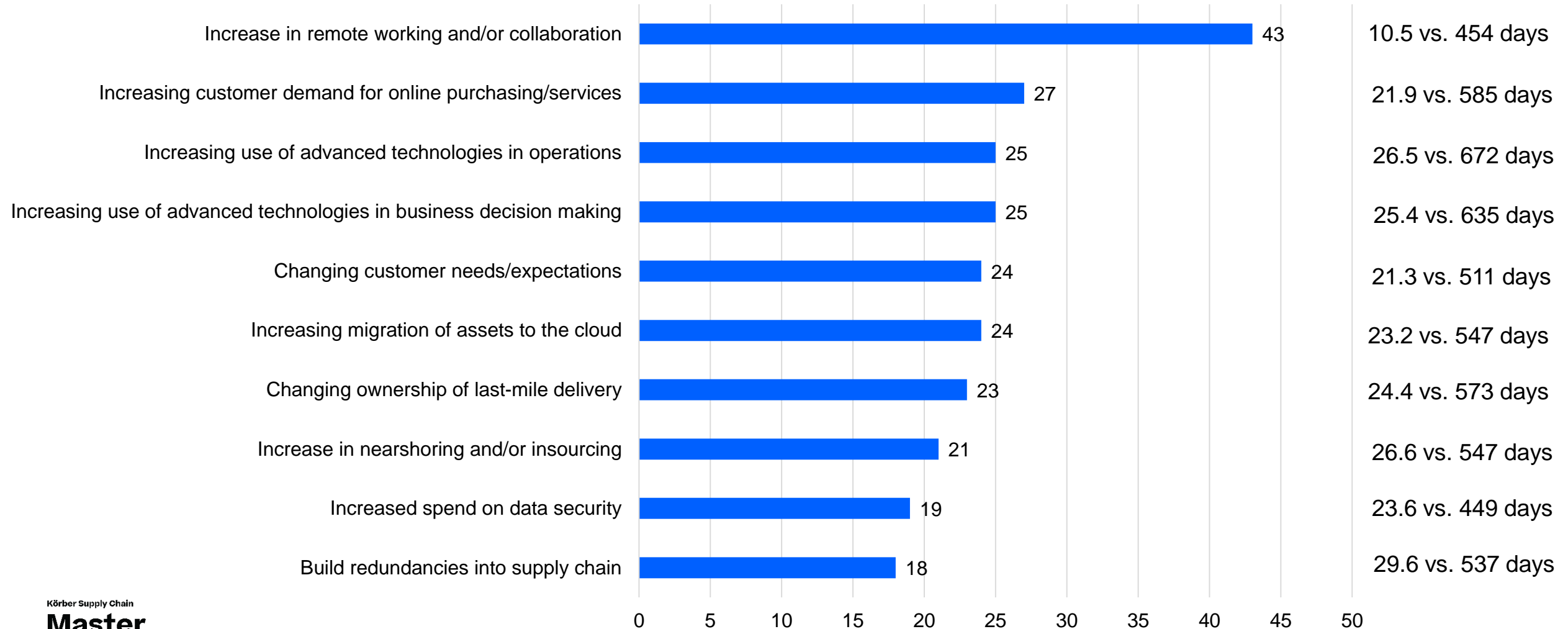
# COVID-19 is Accelerating Digitization



# Where and how are we speeding up?



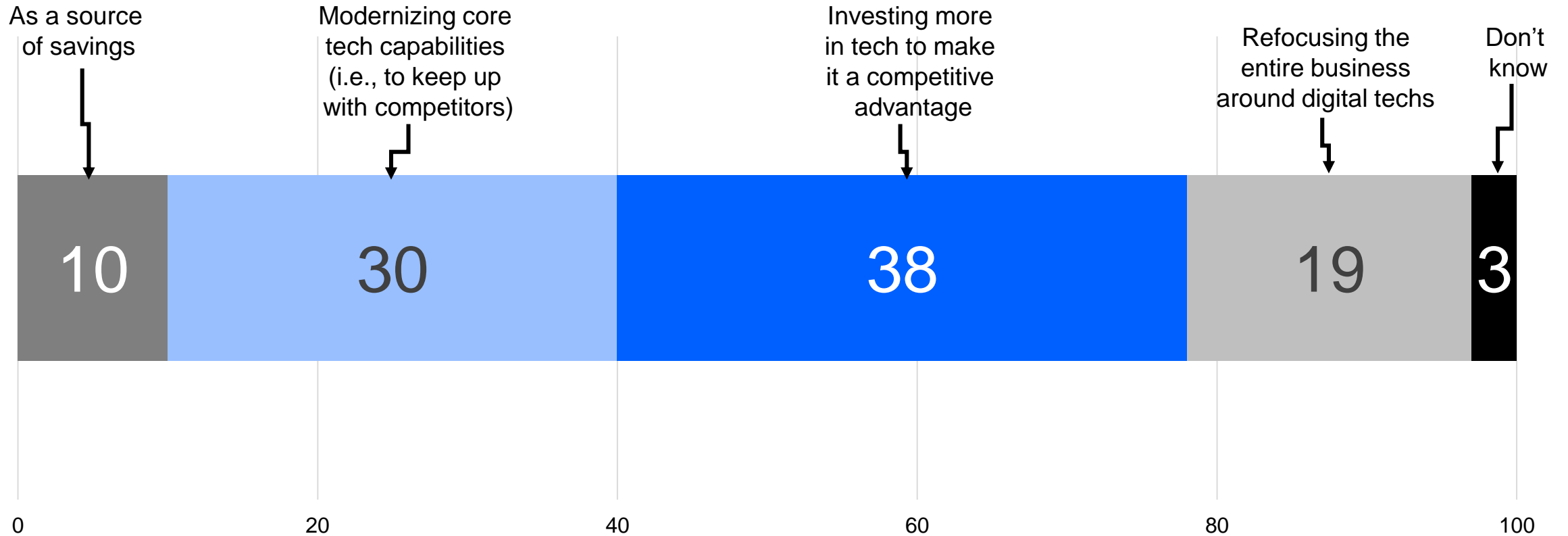
## Acceleration Factor (Actual vs. Expected Time of Implementation)



# And, why are companies digitizing?



Strategic Posture toward Digital Technologies, % of respondents



# What did this mean – in real life?





# Permanent Changes to Supply & Demand Expectations



# Changing Supply Chain - Outcomes



# Tale of Two “Cousins”



# Attributes of Supply Chain “Winners”



- **The Ability to Pivot**
- **The Ability to change not only what they do, but where & how they do it**
- **Quick recognition of the changing dynamics, and taking action**



# Questions & Discussion

# Next Supply Chain Master Class



## Augmenting the workforce with AMR

With the current environment presenting new and unique labor and human interaction challenges the ability to automate and augment existing workforces is key to maintaining business continuity in a successful operation.

Join John Santagate on October 22<sup>nd</sup> to look at how operations are adopting new and innovative technology in Autonomous Mobile Robotics to help keep their business moving.

### **Contributor:**

John Santagate

VP Robotics

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