

Körber Supply Chain

Master Class Series

Today's Class:
10 Critical Capabilities of a WMS



Speakers



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Professor

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Supply Chain Master Class: Warehouse Technology Excellence

Why are we here? What are we trying to accomplish?

Class Schedule:

- July 14: 10 Critical Capabilities of a WMS
- July 16: WMS in the Cloud
- July 21: Getting your ROI in an Enterprise or SMB WMS Implementation
- July 23: From production to last mile delivery: WMS as the integration point
- July 28: From a Manual to a Fully Automated Warehouse

Master Class Series – On-Demand

- *Addressing Labor Challenges*
- *Cold Storage Trends*

Housekeeping

- All phone lines are muted
- Recording of today's class and slides will be emailed to you within 48 hours

Questions:

- Ask questions during today's class in the GoToWebinar Questions window
- Questions will be addressed at the end of today's class or we will follow up with questions via email after class

Handout: WMS Flexibility White Paper

Poll Question: How confident do you feel to handle complexity in your supply chain?

What We Expect from our Warehouses



The Perfect Order



The perfect order is delivered:

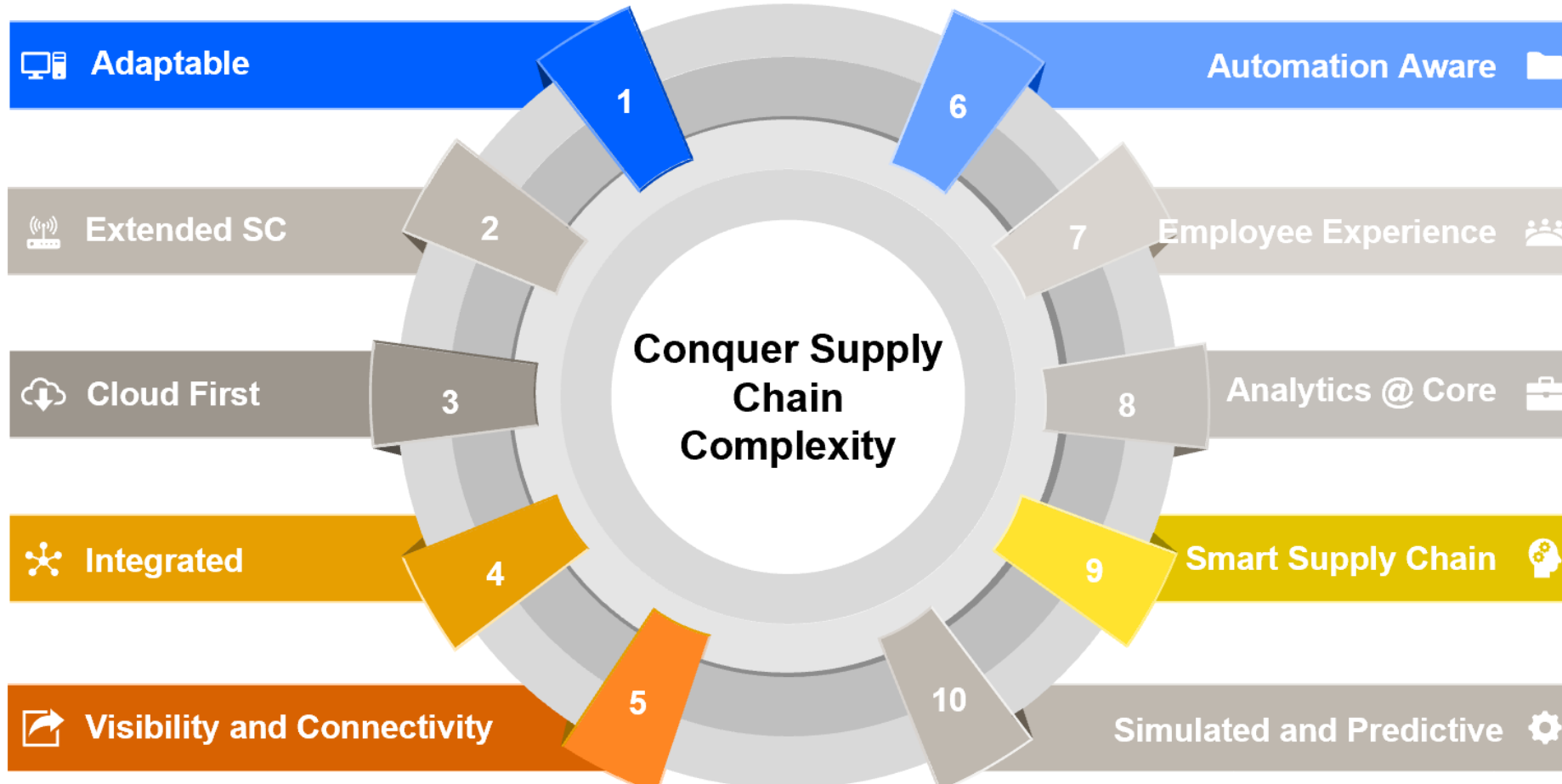
- Complete;
- On-time;
- Damage-free;
- With the correct documentation and invoicing.

Imperfect Activities – Perfect Order “Breakers”



• Order-entry error	• Missing information
• Ordered item is unavailable	• Late shipment
• Incomplete paperwork	• Inability to meet ship date
• Picking error	• Early arrival
• Customer deduction	• Inaccurate picking paperwork
• Damaged shipment	• Invoice error
• Overcharge error	• Credit hold
• Error in payment processing	• Unacceptable substitution

10 Critical Capabilities



The WMS as a Value Platform

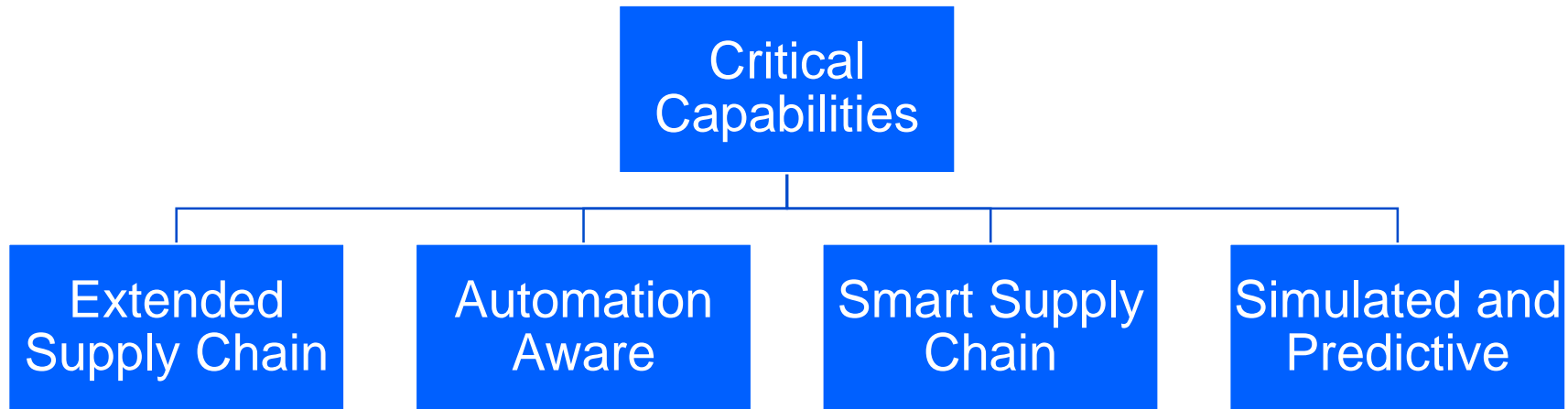
Modern Warehouse Management must seamlessly align with and support broad organizational goals, and provide key capabilities to empower differentiation through the supply chain operation

Critical Capabilities:

- Adaptable
- Cloud First
- Integrated

The WMS as an Operational Enabler

Today's Supply Chain is more complex than ever. Demands and strategies change in real time and require a smarter approach to warehousing. Broader solutions that extend beyond the four walls, that use novel technologies to assist operations, and that make evaluation of future demands and solutions straightforward are key to operational success



The WMS as an Engagement Engine

Supply Chain excellence is no longer measured solely on the basis of cost, throughput, and quality. Today's workers, customers, and partners demand a connected experience to drive employee satisfaction, collaborative problem solving, and customer loyalty through visibility and engagement solutions. The modern WMS must provide key solutions to enable these outcomes.

Critical Capabilities:

- Visibility and connectivity
- Next generation user experiences / solutions
- Analytics at the core

Questions & Discussion

Next Supply Chain Master Class



WMS in the Cloud

Interest in cloud-based warehouse management systems has constantly increased, as efficient and high-performing warehouse operations are fast becoming a key competitive differentiator for most organizations.

Join us on Thursday, July 16 to learn how running your WMS in the cloud can provide much needed flexibility for your warehouse operations, help you achieve compliance with operational and data security regulations, and help reduce your capital expenditures.

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Körber Supply Chain