

Voice, vision and mobility

Increase operational efficiency and workforce productivity



Körber's voice, vision and mobility solutions will help you to reengineer and improve your processes while optimizing business efficiency. With advanced ergonomic capabilities, these systems are designed to make life easier, safer and significantly more productive for warehouse workers and preventative maintenance technicians.

Successful system integration is essential. So, we will integrate our voice, vision and mobility solutions within whatever system you are using to manage your business. For instance, you may be running an ERP system or a warehouse management system. We will ensure everything works together seamlessly.

Our solutions generate huge amounts of data relating to your operations and workers. You can use this valuable business intelligence to identify areas for improvement, such as training requirements for workers who are struggling to fulfil their workloads.





Directed warehouse operations

Körber's industry-leading voice, vision and mobility systems empower warehouse workforces to complete tasks in a more ergonomic and efficient way. These systems can be combined as multimodal solutions to dramatically increase productivity and accuracy, while making life easier and safer for workers.

We can integrate our voice, vision and mobility solutions into any host system.

Key benefits



Eliminating mistakes

Warehouse workers receiving clear, easy-to-understand, step-by-step instructions are less likely to make costly mistakes.



Productivity gains

Generate better results from your current workforce by enabling them to do more in less time.



Retaining employees

Voice, vision and mobility systems are user-friendly and empower workers to be better at their jobs, which can help your organization in terms of workforce retention.



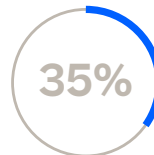
Easy to learn

New employees can learn how to use our voice-directed system and be ready to start working in a few hours.

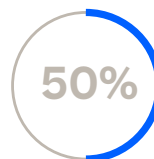


Innovation

As an industry leader, Körber is committed to advancing voice, vision and mobility systems through ongoing R&D.



Up to 35% increase in productivity



Up to 50% less training time

50+

50+ languages available

Voice inspection

Körber offers solutions to optimize critical maintenance and inspection operations using software and voice-directed workflow. Organizations carrying out preventative maintenance can reduce expensive, unscheduled equipment downtime, increase inspections quality, and improve overall efficiencies, by ensuring that the right inspections are accurately performed for the correct equipment within standardized inspection time frames.

Key benefits



Increased accuracy

Our voice inspection solution reduces unscheduled maintenance and equipment failures by increasing the accuracy of inspections. This leads to increased customer satisfaction, and a decrease in the costs associated with asset recovery and unscheduled maintenance activities.



Standardization of inspections

Every employee is trained to carry out inspections and directed step-by-step through the inspections process in the same way. This eliminates errors caused by inconsistent training or inspectors adopting different working methods.



No more manual data entry

The voice dialog guides technicians through the inspection process and records results, removing the need for data entry and paper storage. The enhanced data can then be used to make informed decisions about equipment cycle times and preventative maintenance processes.

“Our new approach to a voice-guided preventative maintenance process is exceeding our expectations for shop productivity and customer uptime.”

Gregg Mangione

Senior Vice President of Maintenance,
Penske Truck Leasing

Hardware, maintenance and support

Wherever you are in the world, however large or small your organization, Körber has the proven ability to deliver multimodal – voice, vision and mobility – warehouse and distribution center solutions. Our experts will provide an end-to-end hardware, maintenance and support solution to optimize process efficiencies and increase workforce productivity across your organization.

Key benefits



World-class voice hardware

Körber provides purpose-built voice devices designed for the warehouse, including a range of world-leading Honeywell Voice solutions and multimodal Android devices. Honeywell Voice ruggedized headsets are specifically engineered for industrial voice-directed work applications.



World-class vision and mobility hardware

We also provide rugged, industry-leading radio frequency devices and printers from leading providers such as Honeywell and Zebra. With these intuitive, easy-to-use devices running your warehouse software, you can train staff quickly and make your workforce mobile for increased productivity.



Use your own devices

All our systems are completely device agnostic, so you can opt to use traditional Android devices or any other devices. We will set up and configure your preferred devices, and integrate them seamlessly within your overall warehouse solution to make your processes more efficient.



Maintenance and support

Körber's comprehensive range of certified hardware repair and maintenance services will protect your investment and minimize downtime. Our support teams have a comprehensive and in-depth knowledge of all voice, vision and mobility technologies.



Single interface

Not only do we provide a comprehensive suite of voice, vision and mobility solutions, we will also fully configure and fully support all your systems and devices.

The Körber difference

Körber has a proven track record of successful deployments scaling up to complex multi-site rollouts, and we can integrate our voice, vision and mobility solutions into any host system. Our global capabilities allow us to deliver voice solutions anywhere in the world. However, we also pride ourselves on our ability to provide customers with the experience of a local vendor.

Directed warehouse operations in use



Fox Racing

Headquartered in the US, Fox Racing implemented our voice picking system to improve its overall quality as a distribution operation. The results included a 50% improvement in picking productivity, an increase in accuracy to 99.9999%, and a reduction in training time from a day to 1.5 hours.



London Drugs

This Canadian retailer replaced its paper-based pick systems with voice picking systems to help process SKUs of varying shapes and sizes – the result has been improved productivity and 99.97% order accuracy.

Voice inspection in use



Penske

This leading global transportation services provider implemented our voice inspection software for its fleet of more than 270,000 vehicles. The solution improves inspection and repair accuracy, eliminates paperwork and ensures full documentation and compliance with regulations. Penske has completed more than 1 million voice-directed preventive maintenance inspections.

