

Software consulting & implementation

High-level services to support your supply chain systems



From consultancy and training to full managed services, Körber offer a suite of high-level service options to give your critical supply chain systems the support they deserve.

Consulting

Taking the pressure off your IT and operations teams, Körber provides the resources and deeper-level competencies to help you deliver your logistic solutions efficiently and effectively.

As well as providing expertise, particularly around medical regulations and legislation, we also offer the strategy and direction to fine-tune and future-proof your operations.

“The reason why we’ve been with some of the same companies for 25 years is our commitment to fostering these relationships and continually looking for new ways to add value.”

Tom Lee
Körber

Key benefits

Diverse experience

Drawing on a cross-section of skills and a wealth of experience, we are able to provide you with both the high-level know-how and the resources to drive technological and operational effectiveness.

Value-added support

By providing services above and beyond the software solution itself, we can help our clients get more out of their investment, improving their operations wherever we can.

Mission-critical services

Supply issues can have a significant impact on business. For pharmaceutical companies, it can impact patient lives. Trust is crucial, which is why we always give your business our full attention.

Expertise and innovation

We keep an eye on the major industry trends, ensuring we have expertise in every field, ready to meet any challenge. To maintain this, we invest regularly in employee growth and development.



Training

Utilizing the latest interactive technology, Körber offers hundreds of engaging, human-run courses, combining personalized, remote learning with more enriched classroom sessions.

By teaching your teams the appropriate skills for their role, they're more able and more motivated to facilitate the necessary improvements to your supply chain solution.

Key benefits

Bite-sized learning

Reflecting the way human beings learn, training modules are broken down into bite-sized chunks, tailored to specific user tasks, providing the knowledge that trainees require.

Human connection

Delivered naturally and dynamically by human beings, our training provides opportunities to truly connect with trainees and respond to their unique challenges.

Innovative techniques

Introducing contemporary learning techniques to the courses, such as gamification and video, ensures trainees are entertained and engaged with the content.

Measurable achievements

Every step of the way, trainees have visibility of their progress. We can also track their achievements, and provide extra support when needed.

Reduced risk

Assessing the level of trainee understanding and identifying any issues beforehand helps us tailor the courses, improving their efficacy and efficiency.

Why Körber?

Whether you're looking for new insights, additional resources, the latest software training, or the means to monitor and safeguard your supply chain systems, we can help you.

Backed by our expertise and our unbending commitment, only Körber can offer the support you need to run your warehouse management systems to the high standards your customers expect.



Full managed services

By providing the solutions you cannot deliver yourselves, augmenting your teams with skills and resources, we can help you deliver the level of service expected of today's 24/7 businesses.

Supported by Körber's Fully Managed Service, you can head-off issues quickly and devise new ways to optimize your supply chain processes.

“Being able to offer the proactive monitoring and support as an à-la-carte option does set us apart from our competitors.”

Kevin Hanson

Director of Worldwide Support, Körber

Key benefits

Proactive monitoring

We continuously monitor your systems, alerting you of any potential issues and heading them off quickly.

Continuous process improvement

From your technology to your delivery routes, we're always looking at ways to improve your supply chain processes.

Rapid response time

Because we're on the ground with your teams, we're able to respond to any issues straight away.

Knowledge and insights

Drawing on years of systems knowledge and unique customer insights, we're able to maximize your service effectiveness and efficiency.